



Having trouble with your Color onsite tool?



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HOW TO SET UP

1. VISIT

at home.color.com/create-account
and create your account

2. CHECK YOUR EMAIL

and click the link to verify your account

3. SIGN IN

at home.color.com/sign-in

4. Choose the correct site:

TROUBLESHOOTING TIPS

1. To reset your password, click **Forgot password?** on the log-in screen
2. If you can successfully log in to your account, but do not see a screen with the list of appointments:
 - a. Make sure you are signed in with the correct email at home.color.com/sign-in. If you are unsure which email was used to grant your access, check with your Site Manager.
 - b. Make sure that you've verified your account through the email sent by support@color.com. Don't forget to check Spam and Trash.
 - c. Check with your Site Manager to ensure your access has been granted.

For additional questions, please contact us at:

844-531-0545. Our hours of support are 7am to 7pm ET (Mon-Fri) and 8:30am to 7pm ET (Sat-Sun). Outside of these hours, please contact your Site Manager.

VAXSITES@COLOR.COM

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home.color.com/reset-password

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